

PET POLICY AGREEMENT

Dear Guest,

Welcome to ***Titania Hotel***. We look forward to providing a memorable stay for you and your pet. To ensure the comfort and enjoyment of our guests, the following policies apply to your pet's stay.

1. Pet Fee

Please be aware that a non-refundable pet fee of € 20 per stay will be charged to your account prior to check-out to cover the cost of additional and necessary cleaning in preparation for our next guest. If room fumigation is required due to pest infestation an additional fee over and above the cleaning fee will apply.

2. Acceptable Pets

We welcome all well-mannered, dogs (up to 12 kg) and cats.

We reserve the right to require immediate removal of any pet that displays dangerous or unacceptable behavior, including, but not limited to, biting, excessive noise (such as barking), evidence of disease, or urination / defecation in public areas. Each guest is responsible for all charges that relate to the removal of his / her pet, including but not limited to transportation and kennel charges.

3. Pets are NOT allowed in public areas where F&B is served or consumed, either internal or external areas, according to the applicable legislation.

4. Pet Owner's liability - Pet Control / Containment in Public Areas

Pets must be leashed, caged, or firmly held when they are in all common areas of the hotel. The pet owner is fully liable for the pet towards the Hotel, the staff, and other clients of the Hotel.

5. *Pet in Room* Sign

Please place the *Pet in Room* sign outside your door whenever your pet is in your room.

6. Housekeeping

For the safety and comfort of your pet, Housekeeping will enter your room only if: (a) your pet is not present, or (b) you are present and can monitor your pet (dog's must be on a leash), or (c) your pet is caged. Please contact Reception desk if you need a specific time for cleaning.

7. Supervision

- If your pet is left unattended and/or disturbs other guests, you will receive a warning from the Reception desk.
- Constant barking is considered a lack of attention and is not allowed from 14:00 to 17:00 and from 21:00 to 10:00.
- If your dog barks constantly while being left unattended in the room, you will be asked to return to the hotel premises immediately.



- Pets must not be left unattended in the hotel room for more than 1 hour continuously.
- Pets must not be left unattended on the room's balcony.

8. Damage to Guest Rooms and Common Areas

Your hotel account will be charged for the repair or replacement cost for any damage caused by your pet.

Release and Indemnification

The guest agrees to release, defend, and indemnify **TITANIA A.E.X.E.** from any and all claims or damages related to your pet or your pet's stay at Titania Hotel.

Agreed and accepted by:

Guest's Printed Name

Guest's Signature

Pet Name & Type of Pet

Room Number

Departure Date

Clerk Signature

Date